

ANALISIS FAKTOR PENYEBAB KETERLAMBATAN PENGEMBALIAN REKAM MEDIS RAWAT INAP DI RUMAH SAKIT NUR HIDAYAH

BANTUL

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INTISARI

Latar Belakang : Di Rumah Sakit Nur Hidayah Bantul dalam keterlambatan pengembalian rekam medis rawat inap didapati permasalahan yaitu dari faktor tenaga kerja manusia petugas bangsal lupa dalam pengisian rekam medis apabila terjadi keterlambatan yang akan berpengaruh pada pelayanan.

Tujuan Penelitian : Untuk identifikasi faktor masalah penyebab keterlambatan rekam medis rawat inap di Rumah Sakit Nur Hidayah Bantul

Metode Penelitian : Peneliti ini menggunakan metode deskriptif kualitatif. Subjek penelitian petugas bangsal, assembling, kepala rekam medis. Objek pengembalian rekam medis berupa data pasien rawat inap menggunakan buku ekspedisi pengembalian.

Hasil : Keterlambatan pengembalian rekam medis diakibatkan pada faktor man kurangnya petugas admin bangsal. Faktor Money tidak terdapat reward. Faktor Method adanya SPO pengembalian petugas belum menerapkan. Faktor Mechine SIMRS di bangsal untuk pengontrolan belum di jalankan. Dampak terhambatnya pelayanan di poli dan pengelolaan data

Kesimpulan : pengembalian rekam medis rawat inap di rumah sakit nur hidayah bantul dilakukan masih belum secara maksimal dikarnakan beberapa faktor yang membuat rekam medis terlambat dan dampak dari keterlambatan rekam medis bisa menghambat pada pengelolaan data dan terjadi penundaan.

Kata Kunci : keterlambatan, pengembalian, rekam medis.

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ANALYSIS OF THE CAUSES OF DELAY RETRUN OF INPATIEN MEDICAL RECORDS AT NUR HIDAYAH HOSPITAL BANTUL

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ABSTRACT

Background : At the Nur Hidayah Hospital, Bantul, the delay in returning inpatient medical records was found to be a problem, namely from the human labor factor, the ward officer forgot to fill in the medical record if there was a delay it would affect the service.

Objective : To identify the problem factors that cause delays in inpatient medical records at Nur Hidayah Hospital Bantul.

Method : This researcher uses a qualitative descriptive method. Research subjects ward officers, assembling, head of medical records. Medical record object in the form of inpatient data using an expedition book.

Result : The delay in returning medical record was caused by the man factor, the lack of ward admin officers. Money factor has no reward. The method factor for the return of the officer's SOP has not been implemented. The SIMRS machine factor in the ward for control has not been carried out. The impact of delays in service at the poly and data management.

Conclusion : The return of inpatient medical record at the Nur Hidayah Hospital Bantul is still not optimally carried out due to several factors that make medical records late and the impact of delays in medical record can hinder data management and delay occur.

Keywords : Delay, Return, Medical Record.

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