

**FAKTOR PENYEBAB KETERLAMBATAN PENGEMBALIAN REKAM  
MEDIS RAWAT INAP DI RUMAH SAKIT dr. SOETARTO (DKT)  
YOGYAKARTA**

Putri Astuti Wijayanti<sup>1</sup>, Sis Wuryanto<sup>2</sup>

**INTISARI**

**Latar belakang:** Pengembalian dan kelengkapan rekam medis sangat penting karena mempengaruhi mutu rekam medis. Saat mengembalikan mengalami keterlambatan pada bulan Januari 2022 terdapat kurang lebih 1000 rekam medis belum terkembali ke instalasi rekam medis dan berkas rekam medis sering dipinjam oleh Jaminan Kesehatan Nasional (JKN). Saat rekam medis dikembalikan bisa memakan waktu berhari-hari atau lebih dari 2 x 24 jam.

**Tujuan:** Tujuan penelitian ini untuk mengetahui penyebab pengembalian dan kelengkapan rekam medis rawat inap

**Metode:** Rancangan penelitian ini deskriptif kualitatif. Subjek 3 orang petugas rekam medis. Objek dengan pengembalian rekam medis dari aspek keterlambatan dan kelengkapan rekam medis

**Hasil:** Terdapat 12 petugas rekam medis di mana terdapat 5 petugas lulusan RMIK (D-3) dan 1 petugas lulusan RMIK (D-4) sudah mendapat pelatihan, 2 petugas bukan lulusan RMIK (D-3) dan 4 petugas lulusan SMA belum mendapatkan pelatihan. Dari hasil observasi menunjukkan 18 dari 21 rekam medis rawat inap lengkap dan tidak tepat waktu pengembalian (85,71%), sedangkan untuk rekam medis lengkap dan tepat waktu pengembalian hanya ada 3 dokumen (14,28%)

**Kesimpulan:** Penyebab keterlambatan dan kelengkapan rekam medis dari unsur *man* adalah pengetahuan yang dimiliki petugas masih kurang, unsur *material* yaitu ketidaklengkapan pengisian rekam medis terutama pada tanda tangan dokter dan *methode* sudah ada sosialisasi tetapi masih terjadi keterlambatan. Prosentase keterlambatan pengembalian rekam medis dari total 21 rekam medis rawat inap terjadi ketidaktepatan waktu pengembalian. Ketidaktepatan waktu pengembalian dan kelengkapan yang terjadi ada 18 berkas dan yang tepat waktu ada 3 berkas rekam medis

**Kata kunci:** Keterlambatan, Rekam Medis, Rawat Inap

---

<sup>1</sup>Mahasiswa Prodi Rekam Medis dan Informasi Kesehatan (D-3) Fakultas Kesehatan Universitas Jenderal Achmad Yani Yogyakarta

<sup>2</sup>Dosen Prodi Rekam Medis dan Informasi Kesehatan (D-3) Fakultas Kesehatan Universitas Jenderal Achmad Yani Yogyakarta

# FACTORS CAUSED FOR DELAY RETURN OF INPATIENT MEDICAL RECORDS IN HOSPITAL dr. SOETARTO (DKT) YOGYAKARTA

Putri Astuti Wijayanti<sup>1</sup>, Sis Wuryanto<sup>2</sup>

## ABSTRACT

**Background:** The return and completeness of medical records is very important because it affects the quality of medical records. When the return was delayed in January 2022, there were approximately 1000 medical records that had not been returned to the medical record installation and medical record files were often borrowed by the National Health Insurance (JKN). When medical records are returned it can take days or more than 2 x 24 hours.

**Objective:** The purpose of this study was to determine the cause of the return and completeness of inpatient medical records

**Method:** This research design is descriptive qualitative. Subjects 3 medical record officers. Objects with medical record returns from the aspect of delay and completeness of medical records

**Results:** There were 12 medical record officers where 5 officers graduated from RMIK (D-3) and 1 officer graduated from RMIK (D-4) who had received training, 2 officers did not graduate from RMIK (D-3) and 4 officers graduated from high school who had not received training. From the results of observations, 18 out of 21 inpatient medical records were complete and did not return on time (85.71%), while for complete and timely medical records there were only 3 documents (14.28%)

**Conclusion:** The cause of the delay and the completeness of medical records from the man element is that the knowledge possessed by the officers is still lacking, the material element is the incomplete filling of medical records, especially in the doctor's signature and the method has been socialized but there are still delays. The percentage of delays in returning medical records from a total of 21 inpatient medical records occurred inaccuracy in the return time. The inaccuracy of the return time and completeness that occurred there were 18 files and on time there were 3 medical record files

**Keywords:** Delay, Medical Records, Hospitalization

---

<sup>1</sup>Student of Medical Record and Health Information Study Program (D-3) Faculty of Health, Universitas Jenderal Achmad Yani Yogyakarta

<sup>2</sup>Lecturer of Medical Record and Health Information Study Program (D-3) Faculty of Health, Universitas Jenderal Achmad Yani Yogyakarta