

**EVALUASI SISTEM INFORMASI MANAJEMEN PUSKESMAS  
MENGUNAKAN *END USER COMPUTING SATISFACTION (EUCS)*  
*LITERATURE REVIEW***

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**INTISARI**

**Latar Belakang:** Puskesmas merupakan fasilitas pelayanan kesehatan yang menyelenggarakan upaya kesehatan masyarakat dan upaya kesehatan perseorangan tingkat pertama, dengan lebih mengutamakan upaya promotif dan preventif, untuk mencapai derajat kesehatan masyarakat yang setinggi-tingginya di wilayah kerjanya (Kementrian Kesehatan RI, 2014).

**Tujuan Penelitian:** Mengetahui evaluasi sistem informasi manajemen puskesmas dengan metode *End User Computing Satisfaction (EUCS) Literature Review*

**Metode Penelitian:** Penelitian menggunakan metode *Literature Review*.

**Hasil Penelitian:** *End User Computing Satisfaction (EUCS)* berguna untuk mengetahui kepuasan para pengguna sistem informasi puskesmas. Berdasarkan 2 jurnal yang direview menyatakan latar belakang dilakukannya evaluasi sistem informasi puskesmas karena masih sering terjadinya *error system* dan masih ada kekurangan pada dimensi *content* (isi) dan *accuracy* (keakuratan) akan tetapi pada dimensi yang lain para pengguna sudah merasa puas.

**Kesimpulan:** Para pengguna atau petugas sudah merasa puas dan merasa terbantu dengan adanya Sistem Informasi Manajemen Puskesmas (SIMPUS)

**Kata Kunci:** Evaluasi *End User Computing Satisfaction*, Sistem Informasi Manajemen Puskesmas (SIMPUS).

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## EVALUATION OF END USER COMPUTING SATISFACTION, PUSKESMAS MANAGEMENT INFORMATION SYSTEM (SIMPUS).

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### ABSTRACT

**Background:** Puskesmas is a health service facility that organizes public health efforts and first-level individual health efforts, by prioritizing promotive and preventive efforts, to achieve the highest public health status in its working area (Kementrian Kesehatan RI, 2014).

**Purpose:** knowing the evaluation of health center management information systems using the End User Computing Satisfaction (EUCS) Literature Review method

**Method:** The study used the Literature Review method

**Results:** End User Computing Satisfaction (EUCS) is useful for determining the satisfaction of users of the public health center information system. Based on the 2 journals that were reviewed, it was stated that the background for the evaluation of the health center information system was because there were still frequent errors in the system and there were still deficiencies in the dimensions of content (content) and accuracy (accuracy) but on other dimensions the users were satisfied.

**Conclusion:** Users or officers are satisfied and feel helped by the Puskesmas Management Information System (SIMPUS),

**Keywords:** Evaluation of End User Computing Satisfaction, Puskesmas Management Information System (SIMPUS).

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