

PERUBAHAN BUDAYA UNIT REKAM MEDIS DI ERA COVID-19 DI RS PKU MUHAMMADIYAH GAMPING

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INTISARI

Latar Belakang : Melonjaknya kasus Covid-19 berdampak pada tenaga kesehatan yang merawat pasien Covid-19 menjadi kelompok risiko terpapar virus sangat tinggi, sehingga perlu dilakukan perubahan budaya sesuai dengan protokol kesehatan pada setiap unit fasilitas kesehatan salah satunya unit rekam medis, hal tersebut guna meminimalisir resiko penularan virus Covid-19.

Tujuan Penelitian : Mengetahui perubahan budaya unit rekam medis di era Covid-19 di RS PKU Muhammadiyah Gamping dari segi *personal safety*, kontak dengan pegawai lain, dan kontak dengan lingkungan.

Metode Penelitian: Penelitian ini menggunakan metode kualitatif dengan wawancara, proses wawancara dilakukan kepada kepala rekam medis, *staff front office* yang melayani registrasi pasien secara langsung dan *staff back office* yang mengolah berkas rekam medis pasien Covid-19.

Hasil : Perubahan budaya unit rekam medis di RS PKU Muhammadiyah Gamping masa pandemi Covid-19 sebagian besar dilakukan sesuai dengan ketentuan WHO dan Surat Edaran PORMIKI, namun ditemukan ketidakpatuhan dalam membudayakan cuci tangan, pengaturan ventilasi ruangan serta belum adanya perlakuan khusus berkas pasien Covid-19.

Kesimpulan: Unit rekam medis RS PKU Muhammadiyah Gamping telah melakukan perubahan budaya di masa pandemi Covid-19 namun masih perlu ditingkatkan dan disesuaikan ketentuan WHO dan Surat Edaran PORMIKI.

Kata Kunci: *Covid-19, Perubahan Budaya , Rekam Medis*

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CHANGE OF MEDICAL RECORD UNIT CULTURE DURING COVID-19 AT PKU MUHAMMADIYAH GAMPING HOSPITAL

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ABSTRACT

Background : The surge in Covid-19 cases has impacted health workers who treat Covid-19 patients into a group that is very at risk of being exposed to the virus, so it is necessary to make cultural changes in accordance with health protocols in each health facility units, one of which is a medical record unit, this is to minimize the risk of transmission of the Covid-19.

Objective : Knowing the change in the culture of the medical record unit during Covid-19 at PKU Muhammadiyah Gamping Hospital, in terms of personal safety, contact with other employees, and contact with the environment.

Method : This study uses a qualitative method with interviews, the interview process is carried out to the head of medical records, front office staff who serve direct patient registration and back office staff who process medical record files for Covid-19 patients.

Result : Changes in the culture of the medical record unit at the PKU Muhammadiyah Gamping Hospital during the Covid-19 pandemic were mostly carried out in accordance with WHO provisions and the PORMIKI Circular, but non-compliance was found in cultivating hand washing and room ventilation arrangements. and there is no special handling for Covid-19 patient files.

Conclusion : The medical record unit of the PKU Muhammadiyah Gamping Hospital has undergone a cultural change during the Covid-19 pandemic but still needs to be improved and adjusted to the provisions of WHO and the PORMIKI Circular.

Keywords : *Covid-19, Cultural Change, Medical Records*

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