

# **ANALISIS FAKTOR-FAKTOR PENYEBAB NOMOR REKAM MEDIS GANDA : LITERATURE REVIEW**

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## **INTISARI**

**Latar Belakang:** Rekam medis ganda yang terjadi pada umumnya disebabkan oleh proses identifikasi yang kurang tepat sehingga menyebabkan seorang pasien mendapat lebih dari satu nomor rekam medis. Akibat rekam medis ganda, timbul beberapa permasalahan, baik dari pasien sebagai penerima jasa pelayanan kesehatan, dokter sebagai pemberi jasa pelayanan kesehatan serta bagian rekam medis sebagai penyedia dokumen rekam medis.

**Tujuan:** Untuk mengetahui penyebab nomor rekam medis ganda, dampak dari nomor rekam medis ganda dan upaya yang dapat dilakukan setelah terjadinya rekam medis ganda di fasyankes.

**Metode:** *Literature Review*

**Hasil:** Dari hasil analisis didapatkan penyebab terjadinya nomor rekam medis ganda didominasi dari faktor *man*, yang mana manusia disini yang dimaksud adalah petugas pendaftaran masih kurang teliti, detail dalam mengidentifikasi data pasien dan pendidikan petugas pendaftaran yang belum semuanya lulusan D3 rekam medis. Dampak dari nomor rekam medis ganda akan menimbulkan banyak permasalahan diantara dokter dapat kehilangan informasi penting terkait pasien dan upaya yang dapat dilakukan adalah pihak rumah sakit harus merekrut petugas pendaftaran minimal yang mempunyai pendidikan D3 rekam medis.

**Kata kunci:** Analisis, rekam medis ganda.

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# **ANALYSIS OF FACTORS CAUSED DOUBLE MEDICAL RECORD NUMBER : LITERATURE REVIEW**

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## **ABSTRACT**

**Background:** Multiple medical records that occur are generally caused by an inaccurate identification process that causes a patient to receive more than one medical record number. As a result of multiple medical records, several problems arise, both from patients as recipients of health services, doctors as providers of health services and the medical record department as providers of medical record documents.

**Objective:** To find out the causes of double medical record numbers, the impact of double medical record numbers and the efforts that can be made after the occurrence of double medical records in health facilities.

**Method:** Literature Review

**Results:** From the analysis results, it was found that the cause of the occurrence of double medical record numbers was dominated by man factor, which humans here meant that the registration officer was still not thorough, detailed in identifying patient data and education of registration officers who were not all graduates of D3 medical records. . The impact of multiple medical record numbers will cause many problems among doctors, they can lose important information regarding patients and the effort that can be made is that the hospital must recruit a minimum registration officer who has a D3 medical record education.

**Keywords:** Analysis, multiple medical records.

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