

**HAMBATAN IMPLEMENTASI REKAM MEDIS ELEKTRONIK  
RAWAT JALAN DI RUMAH SAKIT TK.II 04.05.01  
dr. SOEDJONO MAGELANG**

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**INTISARI**

**Latar Belakang :** Rumah Sakit TK.II 04.05.01 dr. Soedjono Magelang telah menggunakan Rekam Medis Elektronik (RME) sejak tahun 2020, namun dalam penerapan RME masih menghadapi beberapa hambatan, seperti masalah gangguan jaringan, koneksi internet yang tidak stabil, kesalahan sistem, serta masalah dalam *bridging* dengan BPJS *loading* lama hal tersebut yang membuat kinerja petugas menjadi lama.

**Tujuan Penelitian :** Identifikasi Hambatan implementasi Rekam Medis Elektronik Rawat Jalan di Rumah Sakit TK.II 04.05.01 dr. Soedjono Magelang dengan menggunakan metode Hot-fit

**Metode Penelitian :** Metode pada penelitian ini adalah deskriptif kualitatif dengan pendekatan studi kasus

**Hasil :** hasil penelitian menunjukkan bahwa adanya sosialisasi penggunaan RME dan petugas yang merasa puas dengan adanya RME. Dukungan organisasi yang baik dan terdokumentasinya Standar Operasional Prosedur. Namun masih terdapat hambatan pada komponen teknologi yaitu seperti gangguan jaringan, koneksi internet yang tidak stabil, kesalahan sistem, serta masalah *bridging* dengan BPJS *loading* lama hal tersebut yang membuat kinerja petugas menjadi lama. Serta manfaat keseluruhan, sistem ini telah meningkatkan efisiensi kerja.

**Kesimpulan :** semua petugas sudah memahami sistem RME, namun masih terdapat hambatan dalam implementasinya. Secara keseluruhan, sistem ini dinilai meningkatkan efisiensi kinerja petugas.

**Kata Kunci :** Hambatan, Rekam Medis Elektronik, Hot-Fit

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**OBSTACLES TO THE IMPLEMENTATION OF ELECTRONIC HEALTH  
RECORDS IN THE OUT PATIEN AT TK. II 04.05.01 DR. SOEDJONO  
HOSPITAL MAGELANG**

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**ABSTRACT**

**Background** : Dr. Soedjono Magelang Level II Hospital 04.05.01 has been using Electronic Medical Records (EMR) since 2020. However, the implementation of EMR still faces several challenges, such as network disruptions, unstable internet connections, system errors, and integration issues with BPJS. The slow loading of the BPJS application (VCLAIM) significantly slows down the staff's performance.

**Objective** : To identify the barriers to the implementation of Electronic Medical Records (EMR) in the out pasien at Dr. Soedjono Magelang Level II Hospital 04.05.01 using the Hot-fit method.

**Method** : This research employs a descriptive qualitative method using a case study approach.

**Result** : The research findings reveal that there has been successful socialization of the use of Electronic Medical Records (EMR), and staff expressed satisfaction with its implementation. The organization provides adequate support, and Standard Operating Procedures are well-documented. However, technological challenges persist, including network disruptions, unstable internet connections, system errors, and integration issues with BPJS, particularly the slow loading time of the BPJS application (VCLAIM), which significantly impacts staff productivity. Overall, this system has improved operational efficiency.

**Conclusion** : All staff have a good understanding of the EMR system, but there are still obstacles in its implementation. Overall, the system has been shown to improve staff performance efficiency.

**Keywords** : obstacles, Electronic Medical Record, Hot-Fit

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