

PERBEDAAN PERSEPSI PASIEN TERHADAP PERILAKU *CARING* PERAWAT DI RUANG RAWAT INAP KELAS II DAN III RSUD PANEMBAHAN SENOPATI BANTUL

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INTISARI

Latar Belakang : Kelompok profesi dengan jumlah terbanyak, terdepan dan paling dekat dengan penderitaan yang dialami masyarakat serta keluarganya adalah keperawatan. Salah satu bentuk pelayanan keperawatan yang perlu mendapat perhatian adalah perilaku *caring* perawat. *Caring* merupakan fenomena universal dan terjadi di semua kultur. *Caring* dilakukan secara terus menerus setiap hari, ikhlas, tulus dan peduli dengan keadaan serta masalah yang sedang dihadapi pasien.

Tujuan Penelitian : Diketahui perbedaan perilaku *caring* pada perawat menurut persepsi pasien yang dirawat di kelas II dan III Rumah Sakit Umum Daerah Panembahan Senopati Bantul.

Metode Penelitian : Jenis penelitian ini adalah penelitian deskriptif dengan eksploratif pendekatan *cross sectional*. Sampel diambil dengan teknik *accidental sampling* yaitu 79 orang pasien. Instrumen penelitian ini adalah kuesioner. Hasil penelitian dianalisis dengan menggunakan uji *Mann Whitney*.

Hasil Penelitian : Persepsi pasien terhadap perilaku *caring* perawat di ruang rawat inap kelas dua RSUD Panembahan Senopati Bantul diperoleh nilai mean 68,26 dengan SD 6,077 dan persepsi pasien terhadap perilaku *caring* perawat di ruang rawat inap kelas tiga RSUD Panembahan Senopati Bantul diperoleh nilai mean 67,67 dengan SD 6,945. Hasil uji *Mann Whitney* persepsi pasien terhadap perilaku *caring* perawat di ruang rawat inap kelas dua dan tiga diperoleh *p-value* sebesar 0,636.

Kesimpulan : Tidak ada perbedaan persepsi pasien terhadap perilaku *caring* perawat di ruang rawat inap kelas dua dan tiga RSUD Panembahan Senopati Bantul.

Kata kunci : Persepsi pasien, Perilaku *Caring*, Perawat

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THE DIFFERENCES PATIENT PERCEPTION OF NURSE CARING BEHAVIORS IN CLASS 2nd AND CLASS 3rd PANEMBAHAN SENOPATI HOSPITAL OF BANTUL

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ABSTRACT

Background : Nursing is the largest health care profession. Nurses work to alleviate the suffering experienced by individuals, families, groups and communities. The one form of the nursing services that need attention are caring behavior. Caring is universal phenomenon and occurs in all cultures. Caring conducted continuously every day, sincere and concerned with the condition and the problems faced by patients.

Objective : This research aimed to identify the differences patient perception of nurse caring behaviors in class 2nd and class 3rd Panembahan Senopati Hospital of Bantul.

Method : This research used a descriptive explorative study with cross sectional approach. Samples were collected by accidental sampling technique with total of 79 respondents. The research instrument was used a questionnaire. The result of the study were analyzed by Mann-Whitney Test.

Result : Patient perception of nurse caring behaviors class 2nd in Panembahan Senopati Hospital of Bantul (mean = 68,26 and SD = 6,077) and Patient perception of nurse caring behaviors class 3rd in Panembahan Senopati Hospital of Bantul (mean = 67,67 and SD = 6,945). The result of Mann-Whitney Test showed that there was no difference between patient perception of nurse caring behaviors in class 2nd and class 3rd Panembahan Senopati Hospital of Bantul (p-value 0,636).

Conclusions : There was no difference between patient perception of nurse caring behaviors in class 2nd and class 3rd Panembahan Senopati Hospital of Bantul

Keywords : Patient Perception, Caring Behavior, Nurse

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